

Integration Joint Board

Date of Meeting: 27th January 2021

**Title of Report: Healthcare Improvement Scotland- Unannounced
Inspection, Cowal Community Hospital**

Presented by: Elizabeth Higgins, Lead Nurse

The Board is asked to:

- Note the unannounced inspection 'on the day' and draft report feedback and the timetable for the published report and improvement plan which will be widely accessible.

1. EXECUTIVE SUMMARY

On 27th October 2020, Cowal Community Hospital had an unannounced Hospital Inspection carried out by Healthcare Improvement Scotland (HIS). On the day verbal feedback was positive with some areas for improvement. The formal report is due to be published on 21st January 2021.

2. INTRODUCTION

This paper is to inform the IJB that on 27th October 2020, Cowal Community Hospital, Dunoon was subject to an unannounced hospital inspection by Health Improvement Scotland.

The inspection was based predominately on the Care of Older People in Hospital Standards (2015) and Healthcare Associated Infection (HAI) standards (2015).

The inspection focussed on infection prevention and control and the care of older people under three themes:

- People's health and wellbeing are supported and safeguarded during the COVID-19 pandemic.
- Infection control practices support a safe environment for both people experiencing care and staff.
- Staffing arrangements are responsive to the changing needs of people experiencing care.

3. DETAIL OF REPORT

The inspection team spent several hours in the ward observing practice and reviewing documentation. They gave verbal on the day feedback to the Senior Charge Nurse and Lead Nurse.

The overall feedback was very positive and complementary of the care observed. It is apparent that there are areas of improvement around documentation and care planning as well as mandatory training for medical staff. Improvement plans are already in place to address the issues highlighted

At the time of this IJB covering paper being authored, NHS Highland has had sight of the draft report and the content of the report mirrored the positive feedback received on the day of the inspection.

Time table for report

Draft report 9th Dec 2020 – received and checked for accuracy.

Final report published 21st January 2021

Whilst we acknowledge the nature of the feedback at the time of writing this paper, and whilst we await the formal report, we would wish to thank all the staff within CCH and in particular the ward on such a positive inspection outcome.

Thanks also to the infection control team and nursing leads for support to all the Community Hospitals in preparation for inspections.

4. RELEVANT DATA AND INDICATORS

Inspection carried out using the Care of Older People in Hospital Standards (2015) and Healthcare Associated Infection (HAI) standards (2015).

5. CONTRIBUTION TO STRATEGIC PRIORITIES

Contributes to a number of the HSCP SPs

6. GOVERNANCE IMPLICATIONS

6.1 Financial Impact

Nil of note

6.2 Staff Governance

HEI standards are intended to protect both staff and patients

6.3 Clinical Governance

Infection Control and Care of Older People are key components of good CG

7. PROFESSIONAL ADVISORY

Sighted on and supportive of paper

8. EQUALITY & DIVERSITY IMPLICATIONS

n/a

9. GENERAL DATA PROTECTION PRINCIPLES COMPLIANCE

No issues

10. RISK ASSESSMENT

Any risks identified following inspection will be addressed as part of the action plan

11. PUBLIC & USER INVOLVEMENT & ENGAGEMENT

Not applicable for this paper

12. CONCLUSIONS

The experience and outputs from the inspection was very positive and supportive. There are a number of key areas for improvements and an action plan has been developed to address and monitor progress.

13. DIRECTIONS

Directions required to Council, NHS Board or both.	Directions to:	tick
	No Directions required	x
	Argyll & Bute Council	
	NHS Highland Health Board	
	Argyll & Bute Council and NHS Highland Health Board	

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